



AGILITY NETWORKS PREMIER SERVICES

Agility's efforts as an information systems service provider has always been to protect and maintain key information related technology business units.

Through the use of proven system management software, customer facing processes, notification, remediation, and reporting; Agility now has the ability to maintain a constant vigil on client's information technology environment. From the most critical components of the I.T. infrastructure to each desktop, Agility's Premier Services constantly checks for availability, configuration, health status, security, and more.

WHAT PREMIER SERVICES DOES...

INCREASED MANAGEMENT / REDUCTION IN REACTION

Demands on rudimentary technical work is eased with Premier Services tools, processes, and reporting. This increase in management, reduction in reaction to problems, and a level of automatic remediation of problems reduces the amount of billable work required for lower-level technical work.

REDUCTION OF RISK

Premier Services handily (and constantly) checks on extremely critical factors such as; did the backup service fail? Are there systems with virus protections services out of date? Is someone/something attacking the firewall?

NOTIFICATIONS / MONITORING

Notifications are sent directly to customer's Primary Agility Consultant and to Agility's Help Desk. Additionally, Agility's in-office help desk staff (at every Agility Branch) is able to see the notifications and failures

on our in-office monitoring screens.

MANAGE TECHNOLOGY, DON'T REACT TO IT.™

REPORTING

Reporting on the voluminous data that is gathered is sent each month. Reporting includes up-time, system changes, asset management data, etc. Customized reports can be created for special needs that may arise.

Costs:

\$10 per workstation and \$200 per server per month. This cost is off-set by a reduction in costs of low-level IT work, a reduction in risk and down-time, and an increase in Agility's and client's ability to spend strategic time rather than tactical time on I.T. as a whole. Cancel any time.

